

REFUNDS POLICY

CHRISTMAS PARTY TABLE & DRINKS PACKAGE POLICY

THIS POLICY APPLIES ONLY TO TABLE AND DRINKS PACKAGES PURCHASED DIRECTLY WITH US. TICKETS PURCHASED, WHETHER SEPARATELY VIA SKIDDLE OR AS PART OF A TABLE PACKAGE, ARE EXCLUDED FROM THIS POLICY AND ARE SUBJECT TO THEIR OWN TERMS AND CONDITIONS STATED ON SKIDDLE.

TABLE & DRINKS PACKAGE PAYMENT

- ONCE AN INVOICE FOR YOUR TABLE/DRINKS PACKAGE IS ISSUED, YOUR TABLE WILL BE HELD FOR UP TO 48 HOURS.
- IF PAYMENT IS NOT RECEIVED WITHIN 48 HOURS, WE RESERVE THE RIGHT TO RELEASE YOUR TABLE TO ANOTHER PARTY, AND YOUR BOOKING MAY BE LOST.
- PAYMENT MUST BE MADE IN FULL TO SECURE YOUR TABLE.

CANCELLATION POLICY

- CANCELLATIONS MADE UP TO 7 DAYS BEFORE THE EVENT DATE: ELIGIBLE FOR AN 80% REFUND OF THE TABLE/DRINKS PACKAGE PRICE.
- CANCELLATIONS MADE WITHIN 7 DAYS OF THE EVENT DATE: NO REFUNDS WILL BE ISSUED.

TO CANCEL YOUR TABLE OR DRINKS PACKAGE, PLEASE CONTACT US AT MANAGER@THEBOTANIC.CO.UK. REFUNDS WILL BE PROCESSED TO THE ORIGINAL PAYMENT METHOD WITHIN 3-5 BUSINESS DAYS.